



BC ASSESSMENT

Corporate History 1974 Onwards

Introduction

BC Assessment is a provincial Crown corporation that classifies and assesses the value of all real property in British Columbia.

BC Assessment was created in response to the need for a fair, independent organization that valued property in the province. In 1974, the B.C. government set out to establish a non-partisan commission to examine property assessment and taxation.

Upon formation, the seven-member commission recommended that legislation be introduced to create a province-wide assessment authority. This authority would be independent of the property taxing function (either municipal or provincial) and it would operate independent of provincial politics.

Following the recommendation of its Special Committee, the Legislative Assembly passed the Assessment Authority Act which received Royal Assent on July 2, 1974.

Since its inception in 1974, BC Assessment has provided uniform, fair and independent service to the people of British Columbia.

Glossary

AA – Assessment Areas

BCA – BC Assessment / BCAA – British Columbia Assessment Authority

CAPAS – Computer Assisted Property Assessment System

CUPE – Canadian Union of Public Employees

HO – Head Office

LIB – Liberal Party

NDP – New Democratic Party

RD – Regional District

SC – Social Credit Party

UBCM – Union of British Columbia Municipalities

A Few Points to Note – Organizational Timeline

- Premier shown is the Premier who was elected at the time the Annual Report was submitted
- Minister in charge is the minister to whom the Annual Report was addressed
- Assessment data was taken from Annual Report for year shown (the Roll year)
- Property counts are those shown in the BC Assessment Annual Reports
- Assessor positions were taken from Annual Reports
- Data regarding municipalities was taken from Municipal Statistics (when possible)
- Board members are those at the time of the Annual Report's release

Organizational Timeline

Since its inception in 1974, BC Assessment has provided a fair assessment of property based on market value. Over the years, it has been shaped by four different Commissioners, 12 Board Chairs and has operated as a provincial Crown corporation under several provincial governments.

Year	Assessment Commissioner/CEO	Board Chair	Minister	Premier (Party)
1974	Percy Wright		Dave Barrett	Dave Barrett (NDP)
1975	Ted Gwartney	Ted Gwartney	Dave Barrett	Dave Barrett
1976	Ted Gwartney	Don Morton	Evan Wolfe	Bill Bennett (SC)
1977	Ted Gwartney	Don Morton	Evan Wolfe	Bill Bennett
1978	Ted Gwartney	Don Morton	Evan Wolfe	Bill Bennett
1979	Ted Gwartney	Don Morton	Hugh Curtis	Bill Bennett
1980	Ted Gwartney	Alfred Hood	Hugh Curtis	Bill Bennett
1981	Ted Gwartney	Alfred Hood	Hugh Curtis	Bill Bennett
1982	Ted Gwartney	Alfred Hood	Hugh Curtis	Bill Bennett
1983	Ted Gwartney	Lawrence Wight	Hugh Curtis	Bill Bennett
1984	Ted Gwartney	Lawrence Wight	Hugh Curtis	Bill Bennett
1985	Ted Gwartney	Lawrence Wight	Hugh Curtis	Bill Bennett
1986	Tom Johnstone	John Taylor	Mel Couvelier	Bill Van der Zalm (SC)
1987	Tom Johnstone	John Taylor	Mel Couvelier	Bill Van der Zalm
1988	Tom Johnstone	John Taylor	Lyall Hanson	Mike Harcourt (NDP)
1989	Tom Johnstone	John Taylor	Lyall Hanson	Mike Harcourt
1990	Tom Johnstone	John Taylor	Robin Blencoe	Mike Harcourt
1991	Tom Johnstone	John Taylor	Robin Blencoe	Mike Harcourt
1992	Tom Johnstone	Norma Mickelson	Darlene Marzari	Mike Harcourt
1993	Tom Johnstone	Norma Mickelson	Darlene Marzari	Mike Harcourt
1994	Tom Johnstone	David Driscoll	Darlene Marzari	Glen Clark (NDP)
1995	Tom Johnstone	David Driscoll	Dan Miller	Glen Clark

CORPORATE HISTORY

Year	Assessment Commissioner/CEO	Board Chair	Minister	Premier (Party)
1996	Tom Johnstone	David Driscoll	Mike Farnworth	Glen Clark
1997	Tom Johnstone	David Driscoll	Mike Farnworth	Glen Clark
1998	Tom Johnstone	David Driscoll	Jenny Kwan	Glen Clark
1999	Doug Rundell	David Driscoll	Jenny Kwan	Glen Clark
2000	Doug Rundell	David Driscoll	Jim Doyle	Ujjal Dosanjh (NDP)
2001	Doug Rundell	David Driscoll	Jim Dolye	Ujjal Dosanjh
2002	Doug Rundell	Frank Farr	Stan Hagan	Gordon Campbell (Liberal)
2003	Doug Rundell	Olga Ilich	George Abbott	Gordon Campbell
2004	Doug Rundell	James Bruce	George Abbott	Gordon Campbell
2005	Doug Rundell	James Bruce	Rick Thorpe	Gordon Campbell
2006	Doug Rundell	Lillian White	Rick Thorpe	Gordon Campbell
2007	Doug Rundell	Lillian White	Rick Thorpe	Gordon Campbell
2008	Connie Fair	Lillian White	Kevin Kruger	Gordon Campbell
2009	Connie Fair	Anna Nyarady	Bill Bennett	Gordon Campbell
2010	Connie Fair	Anna Nyarady	Ida Chong	Gordon Campbell
2011	Connie Fair	Judy Rogers	Ida Chong	Christy Clark (Liberal) (Liberal)
2012	Connie Fair	Judy Rogers	Bill Bennett	Christy Clark
2013	Connie Fair	Judy Rogers	Coralee Oakes	Christy Clark
2014	Connie Fair	Judy Rogers	Coralee Oakes	Christy Clark
2015	Connie Fair/David Highfield	Judy Rogers	Coralee Oakes	Christy Clark
2016	David Highfield	Judy Rogers	Peter Fassbender	Christy Clark
2017	David Highfield/ Jason Grant	Judy Rogers	Selina Robinson	John Horgan (NDP)
2018	Jason Grant	Sylvia Bishop	Selina Robinson	John Horgan
2019	Jason Grant	Sylvia Bishop	Selina Robinson	John Horgan
2020	Jason Grant	Sylvia Bishop	Selina Robinson	John Horgan
2021	Jason Grant	Sylvia Bishop	Selina Robinson	John Horgan
2022	Jason Grant	Ruth Wittenberg	Selina Robinson Katrine Conroy	John Horgan / David Eby (NDP)

CORPORATE HISTORY

Year	Assessment Commissioner/CEO	Board Chair	Minister	Premier (Party)
2023	Jason Grant	Ruth Wittenberg	Katrine Conroy	David Eby
2024	Jason Grant	Ruth Wittenberg	Katrine Conroy	David Eby
2025	Jason Grant	Gina Pala	Brenda Bailey	David Eby

*Note: In 2007, amendments to the *Assessment Authority Act*, under Bill 32, the *Assessment Statutes Amendment Act 2007*, eliminated the position of Assessment Commissioner and transferred more governance power to the Board of Directors.

1974 Year at a Glance

The Assessment Act and the British Columbia Assessment Authority Act were enacted during the 1974 spring Legislative session and were proclaimed on July 2, 1974. The British Columbia Assessment Authority was immediately created and assumed the statutory obligation to produce the 1975 Assessment Roll and notices wherein "... Land and improvements shall be assessed at their actual value".

- BC Assessment Annual Report, 1975

Percy Wright – Assessment Commissioner

Interim Board Members - 1974

C.P. Dowling

B.W. Flynn

H.J. Gardner

A.B. Holder

D.C. Morton

F.W. Newby

- July 2 – British Columbia Assessment Authority (BCAA) formed by the enactment of British Columbia Assessment Authority Act
- Percy Wright named Assessment Commissioner – office located on Fort Street in Victoria

Highlights:

- August 12 – first meeting of interim board
- December 12 – Assessment area boundaries confirmed by the interim board
- December 15 – first Assessment Authority rolls and notices produced
- December – Assessment Commissioner Percy Wright retired

1975 Year at a Glance

Ted Gwartney – Acting Assessment Commissioner

Ted Gwartney – Board Chair

Board Members - 1975
Ted Gwartney
Cecil Dowling
Basil Flynn
Allen Holder
Donald Morton
Frederick Newby

Property Count: 879,126

Value of all properties in B.C.: \$42.2 billion

Total staff at year end: 704

- February 28 – Area Assessors appointed

Area #/Name	Assessor (Source)
01/Saanich	Bill Craven (Saanich)
02/Capital	Jack Ozard (Victoria)
03/ Cowichan Valley	George Jessup (Duncan)
04/ Nanaimo	Len Smith (Surveyor of Taxes)
05/ Port Alberni	Gerry Cameron (Surveyor of Taxes)
06/ Courtenay	George Hamilton (Courtenay)
07/ Sunshine Coast	Ray Winterburn (Surveyor of Taxes)
08/ North Shore/Squamish	Mickey Fenton (Surrey)
09/ Vancouver	Wall Snowden (Vancouver) *replaced by Hector Urquhart
10/ Burnaby/New Westminster	Ray Mercer (Burnaby) *replaced by Ted Twining (Burnaby)
11/ Richmond	John Strain (Richmond)
12/ Coquitlam	Andy Wyatt (Coquitlam)
13/ Maple Ridge	Norm Moulder (Maple Ridge)

Area #/Name	Assessor (Source)
14/ Surrey/White Rock	Bill Parker (Surrey) *replaced by Lionel Verhoven (Surrey)
15/ Central Fraser Valley	Wayne Sommerfeldt (Langley)
16/ Chilliwack	Allan Sanderson (Abbotsford)
17/ Penticton	Tommy Stevenson (Penticton) Replaced by Ken Bennet (Surveyor of Taxes)
18/ Trail	Derek Turner (Trail)
19/ Kelowna	Pete Steeves (Kelowna)
20/ Vernon (sub offices in Salmon Arm & Revelstoke)	Ray Foisy (Surveyor of Taxes)
21/ Nelson	Mike Naish (Courtenay) *replaced by Don Johnson (Nelson)
22/ East Kootenay	Jim Yakabuski (Matsqui)
23/ Kamloops	Harvey Webster (Surveyor of Taxes)
24/Cariboo (sub offices in Quesnel)	Jim Lang (Burnaby)
25/ Northwest (sub office in Prince Rupert)	Harry Jones (Kitimat)
26/ Prince George	Ralph Moffatt (Prince George)
27/ Peace River	Al Wilson (Surveyor of Taxes)

Highlights

- Ted Gwartney appointed as Acting Assessment Commissioner and Board Chair
- New office of the Commissioner — located at 1537 Hillside Avenue, Victoria
- First issue of information newsletter entitled "Equity" in January – subsequent volumes issued in June and December. Publication then discontinued
- BCAA's creation managed by a team comprised of Neville Ives from BCAA and two management consultants, Jim Tyndall and Val Scott
- Capital and Saanich area offices work out of Hillside office
- June 5 – Canadian Union of Public Employees, Local 1767 certified
- June 9 – Collective bargaining began
- September 29 – first Collective Agreement signed

- Mark II developed converting 70 systems into one new system; approximately 800,000 parcels involved in the conversion
- November - new Residential Assessment Manual ready for publication
- Resort Municipality of Whistler incorporated

1976 Year at a Glance

In 1976, BC Assessment focused on bringing staff together from various municipalities, training them and educating the public about the market value system of assessment.

Ted Gwartney – Assessment Commissioner

Don Morton – Board Chair

Board Members - 1976

Don Morton

Cecil Dowling

Basil Flynn

Herbert Gardner

Allen Holder

Frederick Newby

Property Count : 908,000

Value of all properties in B.C.: \$60 billion

Total staff at year end: 730

Highlights

- June 30 – Terms of interim board expire
- June 30 – Preliminary Report of the Commission of Inquiry on Property Assessment and Taxation issued and Commission terminated
- Roll values "frozen"
- Computer work load shifted from B.C. government to IBM in Vancouver
- Burnaby converted to Mark II system
- Two sets of values maintained – actual values and restricted values
- Industrial Data System (IDS) written
- Assessment Notices redesigned for 1977 roll
- Steps taken to develop computerized system for Courts of Revision
- Staff Relations Officer position piloted

1977 Year at a Glance

During 1977, the Legislature approved amendments to the Assessment Act to provide for “actual value” assessment standards. This equitable base of actual market value for property assessment has removed many of the mysteries from assessment procedures for the public and allows property owners to better understand how assessment relates to taxation.

– BC Assessment Annual Report, 1977

Ted Gwartney – Assessment Commissioner

Don Morton – Board Chair

Board Members - 1977

Don Morton

Basil Flynn

Herbert Gardner

Allen Holder

Alfred Hood

Ross Marks

Property Count: 961,200

Value of all properties in B.C.: \$66 billion

Total staff at year end: 744

Highlights

- "Frozen" roll values
- Amendments to Assessment Act provide for actual value assessment for 1978 roll
- Public information program launched to introduce actual value system
- Sycor terminal input initiated
- First information brochure included with Assessment Notices
- First edition of "Assessment Information Systems Plan"
- Notices mailed December 1 – 30 days earlier than usual
- Preview rolls (for 1978 roll) produced for first time

- "Wild land" and "forest land" definitions added to the Assessment Act
- "Improvements" no longer includes tenants' improvements
- "Phase-in" formula provided for 1978 roll to ease transition to actual value
- Restricted value assessments repealed
- Staff Relations Officer position established

1978 Year at a Glance

Ted Gwartney – Assessment Commissioner

Don Morton – Board Chair

Board Members - 1978

Don Morton

Basil Flynn

Herbert Gardner

Allen Holder

Alfred Hood

Ross Marks

Property Count : 997,700

Value of all properties in B.C.: \$77 billion

Total staff at year end: 765

- Province broken into 4 regions

Assessment Region	Director
Central South Interior	Ken Bennett (acting)
Thompson North	Gerry Cameron (acting)
Vancouver Island	Neville Ives
Lower Mainland	John Strain

- Assessor Changes

Area #/Incoming	Outgoing
02/ Jim Lang (from AA24)	Jack Ozard (retired)
05/ Roger Loggin (from AA05)	Gerry Cameron (to Regional Director – Interior)
11/ Allan Sanderson (from AA16)	John Strain (Retired)
16/Ron Jacob (from Cranbrook)	Allan Sanderson (to AA11)
17/ Phil Walter-Hughes (from AA14)	Ken Bennett (to RD)

Area #/Incoming	Outgoing
21/ Larry Davies (from AA21)	Don Johnson (Retired)
24/ Gordon Stadel (from AA24)	Jim Lang (to AA02)
26/ Wes Colbert (from AA07)	Ralph Moffatt (Retired)

Highlights

- Second edition of "Assessment Information Systems Plan"
- Microfiche assessment rolls/sales sheets introduced for public viewing
- Mobile Home Registry established
- Land Title Act enacted and proclaimed
- Belcarra incorporated as Village
- Town of Merritt to City
- Village of Parksville to Town
- Village of Princeton to Town
- Town of Quesnel to City
- Corporation of the Village of Telkwa to Corporation of Telkwa

1979 Year at a Glance

Each Assessor and Appraiser was responsible for valuing 2,061 properties.

– BC Assessment Annual Report, 1979

Ted Gwartney – Assessment Commissioner

Don Morton – Board Chair

Board Members - 1979
Don Morton
Basil Flynn
Herbert Gardner
Arthur Currie
Alfred Hood
Ross Marks

Property Count: 1,057,736

Value of all properties in B.C.: \$85 billion

Total staff at year end: 768

- Province reorganized into 3 regions

Assessment Region	Director
1/Island, Northwest, Prince George & Peace River	Gerry Cameron
2/Sunshine Coast	Mickey Fenton
3/Okanagan, Kootenays, Kamloops & Cariboo	Ken Bennett

- Assessor Changes

Area #/Incoming	Outgoing
06/Don Taylor (from AA10)	George Hamilton (Retired)
08/Harry Jones (from AA25)	Mickey Fenton (to Region 2)
25/Tom Protheroe (from AA12)	Harry Jones (to AA08)

Highlights

- Municipal options established – "phase-in"
- Work started on development of an online system linking area offices to a host computer
- Reporting structure within Authority reorganized
- City of Chilliwack amalgamated with the town of Chilliwack to form City of Chilliwack

1980 Year at a Glance

Ted Gwartney – Assessment Commissioner

Alfred Hood – Board Chair

Board Members - 1980

Don Morton

Basil Flynn

Herbert Gardner

Arthur Currie

Alfred Hood

Ross Marks

Property Count: 1,058,000

Value of all properties in B.C.: \$94 billion

Total staff at year end: 763

- Assessor Changes

Area #/Incoming	Outgoing
14/Tom Follett (from Deputy to Assessor)	Lionel Verhoven (Retired)
27/Ron Kennedy (from AA19)	Al Wilson (Retired)

Highlights

- "Phase in" still in effect
- Cabinet studies first run for 1981 roll
- Construction of CAPAS (Computer Assisted Property Assessment System) began and piloted in Burnaby and Capital area offices
- Fast rising market
- Tumbler Ridge incorporated as District

1981 Year at a Glance

Ted Gwartney – Assessment Commissioner

Alfred Hood – Board Chair

Board Members - 1981

Don Morton

Basil Flynn

Herbert Gardner

Lawrence Wright

Alfred Hood

Ross Marks

Property Count: 1,086,000

Value of all properties in B.C.: \$123 billion

Total staff at year end: 763

- Assessor Changes

Area #/Incoming	Outgoing
03/Jim Yakabuski (from AA22)	George Jessup (Retired)
22/Stewart Wells (from AA21)	Jim Yakabuski (to AA03)

Highlights

- Market spiked in June/July, then collapsed
- Discussions on moving valuation date begun
- Village of Elkford to District
- Town of Williams Lake to City

1982 Year at a Glance

Ted Gwartney – Assessment Commissioner

Alfred Hood – Board Chair

Board Members - 1982

Don Morton

Herbert Gardner

Lawrence Wright

Alfred Hood

Ross Marks

Property Count: 1,128,000

Value of all properties in B.C.: \$157 billion

Total staff at year end: 763

- Assessor Changes

Area #/Incoming	Outgoing
08/Calvin Smyth (from AA08)	Harry Jones (to AA09)
09/Harry Jones (from AA08)	Hector Urquhart (Retired)

Highlights

- CAPAS brought into use for all areas during spring/summer
- Village of Port McNeil to Town
- Village of Vanderhoof to District

1983 Year at a Glance

The establishment of the BC Assessment Authority has progressively proved to be a wise decision. Through dedication and hard-work, its staff has created an economic and efficient assessment system capable of providing service of consistent quality throughout the province.

– Lawrence Wight, Board Chair, BC Assessment Annual Report, 1983

Ted Gwartney – Assessment Commissioner

Lawrence Wight – Board Chair

Board Members - 1983

Arthur Currie

Herbert Gardner

Lawrence Wright

Don Morton

Ross Marks

Property Count: 1,160,000

Value of all properties in B.C.: \$138 billion

Total staff at year end: 629

- Assessor Changes

Area #/Incoming	Outgoing
11/Vern Schmidt (from AA08)	Allan Sanderson (Retired)

Highlights

- Assessment Commissioner appointment changed from legislative to executive; from "for good behaviour" to "at the pleasure of"
- Introduction of Bill 7, Property Tax Reform Act (No. 1), allowing for variable tax rates

- Introduction of Bill 12, Property Tax Reform Act (No. 2), allowing variable tax rates for school, hospital and other purposes
- Realignment of offices begun – some offices closed, some to be amalgamated
- Salmon Arm sub-office closed
- Last Cabinet study run
- Tenth year of annual assessment rolls
- Village of Chetwynd to District
- Village of Gibsons to Town
- Village of Invermere to District
- Village of Logan Lake to District
- Village of Osoyoos to Town
- Village of Qualicum Beach to Town
- Village of Tofino to District

1984 Year at a Glance

The Assessment Authority Act, 1984, introduced some significant changes. Reassessments will now occur every two years rather than annually and the roll completion date has been advanced by three months from December 31 to September 30. The valuation date is now July 1 of the year of reassessment.

– Lawrence Wight, Board Chair, BC Assessment Annual Report, 1984

Ted Gwartney – Assessment
Commissioner

Lawrence Wight – Board
Chair

Board Members - 1984

Arthur Currie

Herbert Gardner

Robert Flitton

Don Morton

Ross Marks

Property Count: 1,179,000

Value of all properties in B.C.: \$141 billion

Total staff at year end: 629

Amalgamated Assessment Regions

01/02/Saanich/Capital – Amalgamated (AA01) in Saanich

*J Lang moved to Head Office

03/04/Cowichan Valley/Nanaimo – Amalgamated (AA04) in Nanaimo

06/07/08/Courtenay/Sunshine Coast/North Shore – Amalgamated

*South half of North Shore (AA08)

*North half of Courtenay (AA06)

18/21/Trail/Nelson – Amalgamated (AA21) in Nelson

- Assessor Changes

Area #/Incoming	Outgoing
12/Norm Mulder (from AA13)	Andy Wyatt (Retired)
13/Don Hubbard (from AA12)	Norm Moulder (to AA12)
18/Derek Turner (from Trail –closed)	To Head Office

Highlights

- BC Assessment Authority's 10th anniversary
- New assessment cycle introduced
- Biennial reassessment
- New roll produced in 1984 and every even-numbered year thereafter
- Actual value roll produced
- Roll completion date set at no later than September 30 each year instead of December 31
- Valuation date set on preceding July
- Filing period for Court of Revision extended from 20 days to 31 days
- Filing period for Appeal Board extended from 14 days to 21 days
- First year of charges for appeals to AAB
- First entry – \$5
- Additional entries – \$2 each
- Assessment of machinery and equipment phase-out begun (to take place over three years)
- Reduction in commercial/industrial tax rates
- Colwood incorporated as City
- Metchosin incorporated as District

1985 Year at a Glance

Ted Gwartney – Assessment Commissioner

Lawrence Wight – Board Chair

Board Members - 1985

Lawrence Wright

Arthur Currie

Gary Grelish (Businessman – Developer)

Don Morton

Ross Marks

Harold Thorlakson (Real Estate Agent)

Property Count: 1,196,000

Value of all properties in B.C.: \$146 billion

Total staff at year end: 629

- Assessor Changes

Area #/Incoming	Outgoing
10/Norm Mulder (from AA12)	Ted Twining (Retired)
12/Don Hubbard	Norm Moulder (to AA10)
13/Al Didrickson (from AA13)	Don Hubbard (to AA12)

Highlights

- Ted Gwartney retires as Commissioner
- Revised assessment roll
- September – roll complete

1986 Year at a Glance

Tom Johnstone – Assessment Commissioner

John Taylor – Board Chair

Board Members - 1986

John Taylor

Arthur Currie

Gary Grelish (Businessman – Developer)

Don Morton

Harold Thorlakson (Real Estate Agent)

Property Count: 1,207,000

Value of all properties in B.C.: \$148 billion

Total staff at year end: 629

- Assessor Changes

Area #/Incoming	Outgoing
01 – Don Taylor (from AA06)	Bill Craven (Retired)
06 – Doug Rundell (from AA12)	Don Taylor (to AA01)
15 – Wes Colbert (from AA26)	Wayne Sommerfeldt (Retired)
21 – John Collins (from AA21)	Larry Davies (to AA23)
26 – Ron Kennedy (from AA27)	Wes Colbert (to AA15)

Highlights

- Machinery and equipment no longer assessed or taxed (effective for 1987 roll)
- New definition for "industrial property" in Assessment Act
- Town of Parksville to City
- Village of Sechelt to District

1987 Year at a Glance

The purpose of the Authority is to establish and maintain assessments that are uniform in the whole of the Province in accordance with the Assessment Act.

–S. 8, Assessment Authority Act

Tom Johnstone – Commissioner

John Taylor – Board Chair

Board Members – 1987
John Taylor
Jack Dick
Gary Grelish (Businessman – Developer)
Stan Hamilton
Robert Ostler
Walter Seimens

Property Count: 1,225,000

Value of all properties in BC: \$137 billion

Total staff at year end: 629

- Regional Director changes

Incoming Regional Director	Outgoing
Peter Steeves (AA19)	Ken Bennett (Retired)
Doug Rundell (AA06)	Gerry Cameron (Retired)

- Assessor changes

Area #/Incoming	Outgoing
19/Joe Farkas (from AA14)	Peter Steeves (to RD)
21/Larry Quayle (from AA06)	John Collins (to HO)
23/Larry Davies (from AA21)	Harvey Webster (Retired)

Highlights

- Clerical staff handle 7779 parcels/person (up from 4154 in 1975)
- Appraisal staff handle 3370 parcels/person (up from 1858 in 1975)
- Legislated manuals introduced for valuation of major industrial properties
- Municipal needs survey conducted
- Anmore incorporated as Village
- Village of Fort Nelson to Town
- District of Terrace to City

1988 Year at a Glance

1988 will also be remembered for several significant gains in quality enhancement. The completion of the inventorying and valuing of all major industrial properties improved the accuracy of Assessment Roll values for a significant component of the roll.

– Tom Johnstone, Assessment Commissioner, BC
Assessment Annual Report, 1988

Tom Johnstone – Assessment Commissioner

John Taylor – Board Chair

Board Members – 1988

John Taylor

Jack Dick

Ray Feenstra

Stan Hamilton

Joanne Roberts

Walter Seimens

Property Count: 1,245,000

Value of all properties in B.C.: \$140 billion

Total staff at year end: 629

- Assessor changes

Area #/Incoming	Outgoing
01/Dave Hitchcock (from AA19)	Don Taylor (to HO)
06/Bruce Turner (from AA27)	Doug Rundell (to RD)
14/Don Hubbard (from AA12)	Tom Follett (Retired)
27/Vacant	
*later filled by Bill Barnes	

Highlights

- Change to classes in forestry-related properties – from "timber land", "tree farm land" and "forest land"
- Methods of assessment changed to "managed" and "unmanaged" forest land in accordance with the Assessment Act – valued using Commissioner's rates set out in s. 24 of the Act
- Property classes "rural land" and "wild land" repealed
- March – Sechelt Indian Government District incorporated
- October – Town of View Royal incorporated

1989 Year at a Glance

Tom Johnstone – Assessment Commissioner

John Taylor – Board Chair

Board Members – 1989

John Taylor

Jack Dick

Ray Feenstra

Stan Hamilton

Bob Ostler

Joanne Roberts

Walter Seimens

Property Count: 1,269,000

Value of all properties in B.C.: \$164 billion

Total staff at year end: 633

- Realignment of Assessment Area boundaries
 - o AA12 (Coquitlam) and AA13 (Dewdney/Alouette) amalgamated – now called
 TriCities/North East Fraser valley (AA12)
- Assessor changes

Area #/Incoming	Outgoing
04/Roger Loggin acting Assessor for Nanaimo (Assessor for Area 05)	Len Smith (Retired)
13/Al Didrickson (from AA 13)	

Highlights

- November 1-- responsibility for BC Assessment transferred from Ministry of Finance to Ministry of Municipal Affairs

1990 Year at a Glance

Tom Johnstone – Assessment Commissioner

John Taylor – Board Chair

Board Members – 1990

John Taylor

Jack Dick

Ray Feenstra

Stan Hamilton

Bob Ostler

Joanne Roberts

Walter Seimens

Property Count: 1,293,000

New construction valued: \$6,237,210,000

Value of all properties in B.C.: \$170 billion

Total staff at year end: 651

- Assessor changes

Area #/Incoming	Outgoing
10/David Highfield (from AA15)	Norm Moulder (Retired)
11/Larry Nelson (from AA07)	Vern Schmidt (Retired)

Highlights

- BC Systems Corporation selected to supply mainframe computer processing
- No municipal statistics report for this year
- Village of Oliver to Town

1991 Year at a Glance

For over eighteen years, the British Columbia Assessment Authority has grown to meet the ever-changing needs of our clients. Along the way, we have developed a unique and balanced combination of systems technology, valuation methods and employee skills that serve to ensure that quality property information products and services are delivered.

– BC Assessment Annual Report, 1991

Tom Johnstone – Assessment Commissioner

John Taylor – Board Chair

Board Members – 1991

John Taylor

Jack Dick

Ray Feenstra

Stan Hamilton

Bob Ostler

Joanne Roberts

Walter Seimens

Property Count: 1,327,000

New construction valued: \$7,815,000,000

Value of all properties in B.C.: \$238 billion

Total staff at year end: 655

Area #/Incoming	Outgoing
26/Jim Inverarity (from AA21)	Ron Kennedy (Retired)

Highlights

- Major re-inventory and valuation of over 600 oil and gas facilities begun
- Residential homeowners surveyed

- Goods and Services Tax (GST) implemented
- New Database Information Services section approved
- New Sales System implemented
- No municipal statistics report for this year
- Village of 100 Mile House to District

1992 Year at a Glance

Tom Johnstone – Assessment Commissioner

Norma Mickelson – Board Chair

Board Members – 1992

Norma Mickelson

Bob Martin

Mary Rawson

Lorraine Shore

Jag Singh

Howard Sturrock

Elmer Walske

Property Count : 1,356,000

New construction valued: \$6,198,187,495

Value of all properties in B.C.: \$246 billion

Total staff at year end: 662

Area #/Incoming	Outgoing
11/Larry Quayle (from AA21)	Larry Nelson (Deceased)
21/John Collins (from HO)	Larry Quayle (to AA11)

Highlights

- Last "consolidated" roll
- Re-inventory and valuation of oil and gas facilities completed
- Communications Division established – Nigel Atkin, new Director
- Return to annual roll
- First rolls produced under the new annual assessment cycle
- First public "Tax Impact Statement" published (West Vancouver)
- First Indian Band roll produced – Sechelt Band
- District of Burnaby to City
- District of Langford incorporated
- District of Coquitlam to City
- Town of Hope to District

1993 Year at a Glance

During 1993, we continued to promote the interests of customers. They were the driving force behind the pace and type of products and services we developed. We continued to encourage productivity gains and extended the benefits of such improvements to our customers.

– Tom Johnstone, Assessment Commissioner, BC Annual Report, 1993

Tom Johnstone – Assessment Commissioner

Norma Mickelson – Board Chair

Board Members – 1993
Norma Mickelson
Barbara Cowger
Bob Martin
Mary Rawson
Jag Singh
Joan Stephens
Howard Sturrock
Elmer Walske
Fraser Wilson
John Woodward

Property Count: 1,396,000

New construction valued: \$8,670,121,500

Value of all properties in B.C.: \$305 billion

Total staff at year end: 685

- Regional Director changes

Incoming Regional Director	Outgoing
Phil Walter-Hughes (Acting, AA03)	Peter Steeves (Retired)

- Assessor changes

Area #/Incoming	Outgoing
05/Roger Loggin	Reinstitut

Highlights

- Long-time employee Service Recognition and Awards Program established
- Public Information Campaign implemented
- Charges to appeal to Assessment Appeal Board increased
- First entry - \$25, Additional entries - \$10 each
- Mapping Information System (MIS) Plan developed
- First delegation sent to Russia to aid in planning a property assessment/taxation system
- October - District of Highlands incorporated

1994 Year at a Glance

When the BC Government passed the Multiculturalism Act in July 1993, it did so to recognize the diversity of British Columbians: their race, cultural heritage, religion, ethnicity, ancestry, and place of origin. During 1994, BC Assessment developed a Multicultural Policy that supports the Act by encouraging respect for the multicultural heritage that is British Columbia and by promoting racial harmony and cross-cultural understanding.

– Tom Johnstone, Assessment Commissioner, BC Assessment Annual Report, 1994

Tom Johnstone – Assessment Commissioner

David Driscoll – Board Chair

Board Members – 1994

David Driscoll

Darhsun Gill

Ken McRae

Mary Rawson

Lorraine Shore

Jag Singh

Joan Stephens

John Woodward

Property Count: 1,433,000

New construction valued: \$8,611,757,796

Value of all properties in B.C.: \$343 billion

Total staff at year end: 685

- Regional Director changes

Incoming Regional Director	Outgoing
Region 3/John Robinson (from BCBC)	Phil Walter-Hughes (Retired)

- Assessor changes

Area #/Incoming	Outgoing
04/Ed Norman	Roger Loggin (Acting)
16/John Yannacopoulos (from AA15)	Ron Jacob (Retired)
17/Dave Heidt (from AA22)	Phil Walter-Hughes (Retired)
20/Jim Inverarity (from AA26)	Ray Foisy (Retired)
26/Val Drebet (from AA25)	Jim Inverarity (to AA20)

Highlights

- Board endorses use of "BC Assessment" – dropping "Authority"
- Board approves Multiculturalism Policy
- Work started on new sawmill manual
- Introduction of 1-800 number for BC Assessment general information
- Tour by delegates from Singapore

1995 Year at a Glance

Tom Johnstone – Assessment Commissioner

David Driscoll – Board Chair

Board Members – 1995

David Driscoll

Barbara Cowger

Darshun Gill

Jag Johl

Ken McRae

Mary Rawson

Joan Stephens

Frank Wall

John Woodward

Property Count: 1,480,000

New construction valued: \$9,407,109,678

Value of all properties in B.C.: \$374 billion

Total staff at year end: 685

Highlights

- Sub-office in Revelstoke closed
- Regional Health Boards established
- January 1– Districts of Abbotsford/Matsqui amalgamated into City of Abbotsford
- Village of Fort St. James to District
- District Municipality of Lake Country incorporated
- Tour by delegates from Japan

1996 Year at a Glance

Tom Johnstone – Assessment Commissioner

David Driscoll – Board Chair

Board Members – 1996

David Driscoll

Barbara Cowger

Darshun Gill

Jag Johl

Ken McRae

Mary Rawson

Joan Stephens

Frank Wall

John Woodward

Lorraine Shore

Shauna Sylvester

Property Count: 1,515,000

New construction valued: \$6,397,648,744

Value of all properties in B.C.: \$384 billion

Total staff at year end: 685

- Assessor changes

Area #/Incoming	Outgoing
05/Bill Barnes (from AA27)	Roger Loggin (retired)
09/David Highfield (from AA10)	Harry Jones (retired)
10/Bob Metcalf (from AA09)	David Highfield (to AA 09)
23/Bruce Tasaka (from AA 11)	Larry Davies (retired)

Highlights

- All appraisers given pen computers (users input data into a computer using a pen)

- BC Assessment changes logo
- Cabinet rejected new sawmill manual
- BC Assessment given Quality Award for Process Management
- City of Toronto adopts BC Assessment process
- Representatives sent to China to give presentation on assessment and taxation in BC
- Representatives sent to International Conference in New Zealand

1997 Year at a Glance

“...the actual value assessment system would be more stable, more reliable and more equitable than other assessment systems. In B.C., for example, it has reduced the number of appeals to between 2% to 3% a year, compared with more than 40% in some Toronto-area municipalities”.

– Financial Post, 1994, recommending Greater Toronto Task Force adopt BC Assessment system

Tom Johnstone – Assessment Commissioner

David Driscoll – Board Chair

Board Members – 1997

David Driscoll

Barbara Cowger

Darshun Gill

Jag Johl

Ken McRae

Mary Rawson

Joan Stephens

Frank Wall

John Woodward

Lorraine Shore

Shauna Sylvester

Property Count: 1,539,000

New construction valued: \$5,695,918,908

Value of all properties in B.C.: \$395 billion

Total staff at year end: 685

- Regional Director reorganization

Incoming	Outgoing
Region 1/Ed Norman (from AA04)	Doug Rundell (to Region 3)
Region 2/John Robinson (from BCBC)	Mickey Fenton (Retired)
Region 3/Doug Rundell	

- Region Director changes

Incoming Regional Director	Outgoing
Region 3/Dave Hitchcock (Acting)	Doug Rundell (Acting Deputy)

- Assessor changes

Area #/Incoming	Outgoing
01 – Brian Wilkinson (from AA01)	Dave Hitchcock (to RD 3)
04 – Peter Bretherton (from AA04)	Ed Norman (to RD 1)
27 – Brian Hawkins (from AA27)	Bill Barnes (to AA05)

Highlights

- BCA Website launched – www.bcassessment.bc.ca
- Major extension to Chetwynd
- Merger of Jurisdictions 218 and 250 in Nanaimo Area
- Tour by delegates from Hong Kong

1998 Year at a Glance

The measures and standards our appraisers use include equity, which is the rule of law based on legislation and precedent and uniformity, which is achieved by the actual value we present as our product.

– Tom Johnstone, Assessment Commissioner, BC Assessment Annual Report, 1998

Tom Johnstone – Assessment Commissioner

David Driscoll – Board Chair

Board Members – 1998

David Driscoll
Terri-Anne Barge
Rose Calderon
John Cheetham
Barbara Cowger
Darhsun Gill
Ken McRae
Joy Lin Salzberg (self-employed consultant)
Joan Stephens

Property Count: 1,567,771

New construction valued: \$6,305,438,088

Value of all properties in B.C.: \$407 billion

Total staff at year end: 685

- Assessor changes

Area #/Incoming	Outgoing
22/Jim Norton	Stewart Wells

Highlights

- Bill 21 passed – Court of Revision now called Property Assessment Review Panel (PARP)

- First level of appeal process clarified
- Charges to appeal to Assessment Appeal Board (AAB) increased to \$30 per entry
- Provision for appeal direct to second level
- Assessment Appeal Board (AAB) now called Property Assessment Appeal Board(PAAB)
- Customized second level hearings
- PAAB authorized to make pre-hearing orders
- Introduction of Survey Plans online
- Representative sent to International Conference in India
- Logan Lake – merger of jurisdictions 534 and 538

1999 Year at a Glance

Our major product, the Assessment Roll, provides the foundation for fair and efficient generation of property tax revenue to fund critical public services.

Local governments ... use approximately \$2 Billion for water, sewers, roads, libraries, and similar services. The provincial government uses approximately \$1.6 Billion for the education system, hospital capital projects, roads and services. Finally, these funds help pay for transit, the Municipal Finance Authority, BC Assessment and the assessment appeal process.

– David Driscoll, Board Chair, Report on the
Creation of the 1999 Assessment Roll, 1999

Doug Rundell – Assessment Commissioner (from Acting)
and CEO David Driscoll – Board Chair

Board Members – 1999

David Driscoll

Terri-Anne Barge

Rose Calderon

John Cheetham

Barbara Cowger

Darhsun Gill

Ken McRae

Joy Lin Salzberg (self-employed consultant)

Joan Stephens

Property Count: 1,601,999

New construction valued: \$6,184,556,729

Value of all properties in B.C.: \$403 billion

Total staff at year end: 689

Highlights

- Major reorganization of corporate executive

- CEO/Assessment Commissioner – Doug Rundell
 - o Corporate Secretary & Executive Assistant to CEO – Kevin Burr
 - o Executive Director, Information Services – Daryl Hayward (Marketing, Operations & Development)
 - o Executive Director, Corporate Support Services – Connie Hughes (Finance & Human Resources)
 - o Executive Director, Assessment (Valuation Support) – Ed Norman (Region 1, Legal & Legislative, Valuation Services & Cost Advisory Services)
 - o Executive Director, Assessment (Valuation Policy) – John Robinson (Region 2, Valuation Steering Committee, Corporate Valuation Projects, Assessment/Valuation Research & Valuation Guides)
 - o Executive Director, Assessment (Standards) – Stewart Wells (Region 3, Internal Audit, FOI/Privacy Protection Matters, Valuation/Exemption/Coding Standards, Customer Service & Ongoing Operational Review)
- Regional Directors renamed as Executive Directors with additional responsibilities
- More autonomy to area assessors
- Realignment of divisions within Head Office
- CAPAS for Windows introduced
- Inter-office web site established for BC Assessment employees
- Partnership with First Nations Indian Taxation Advisory Board
- District of Sooke incorporated

2000 Year at a Glance

Assessment Notices were mailed out to more than 1.6 million property owners. Each mailing contained an Assessment Notice Insert providing details on frequently asked questions and how to request an assessment review. Inserts were translated into nine high-demand languages and provided at area offices and on BC Assessment's website.

– Report on the Creation of the 2000 Assessment Roll

Doug Rundell – Assessment Commissioner and
CEO David Driscoll – Board Chair

Board Members – 2000

David Driscoll
Terri-Anne Barge
Rose Calderon
John Cheetham
Barbara Cowger
Darhsun Gill
Ken McRae
Joy Lin Salzberg (self-employed consultant)
Joan Stephens

Property Count: 1,623,284

New construction valued: \$5,792,998,961

Value of all properties in B.C.: \$402 billion

Total staff at year end: 689

Highlights

- Implemented succession planning and diversity initiatives to ensure a stable and diverse employee base within BC Assessment
- Improved online survey plan via joint partnership between BC Assessment and the Ministry of Attorney General's Land Title Branch

- Staff involvement in founding CivicInfo BC, a centralized source of information sharing for local governments
- Complaints to PARP at an all time low, less than three-quarters of one percent of all properties in province
- Assessment by address available at most libraries, municipal halls, government agents and assessment offices for property owners
- Non-residential sector improves pre-roll consultation, saves time and money
- Requests from local government for custom reports continue to increase

2001 Year at a Glance

Doug Rundell – Assessment Commissioner and
CEO David Driscoll – Board Chair

Board Members – 2001

David Driscoll

Terri-Anne Barge

Mangi Basi

Rose Calderon

Eric Charman

John Cheetham

Darshun Gill

Ken McRae

Linda Rowan

Joy Lin Salzberg

Joan Stephens

Mike Thompson

Property Count: 1,639,111

New construction valued: \$5,335,654,185

Value of all properties in B.C.: \$410 billion

Total staff at year end: 689

Highlights

- Conducted an operational review, adopted Continuous Improvement Measures
- Expanded Assessment Geographic Information System (AGIS)
- Offered multi-year corporate training, education, outreach, recruitment, and succession and career planning to employees
- Enacted Corporate Social Responsibility to protect people, communities, and the natural environment
- Corporate Services develops a new Information Systems Plan (ISP)

2002 Year at a Glance

As a recognized leader in assessment, our professionals constantly exceed international standards for accuracy, efficiency, and accountability in producing the Assessment Roll.

– Frank Farr, Board Chair, BC Assessment Annual Report, 2002

Doug Rundell – Assessment Commissioner and
CEO Frank Farr – Board Chair

Board Members – 2002

Frank Farr
Bill Baird
David Clark
Carol Alter Kerfoot
Chris Nicolls
Helen Sparkes
Mike Thompson
Lillian White

Property Count: 1,671,278

New construction valued: \$5,823,642,277

Value of all properties in B.C.: \$420 billion

Total staff at year end: 579

- Assessor changes

Area #/Incoming	Outgoing
01/Brian Hawkins	Dave Hitchcock (Retired)
05/06/Bruce Turner	Bill Barnes (Retired)
10/Kash Kang	Bob Metcalfe (Retired)
11/Mark Katz	Larry Quayle (Retired)
17/19/20/Jim Inverarity	Dave Heidt (Retired)

Area #/Incoming	Outgoing
25/26/27/Val Drebet	Tom Protheroe (Retired)

Highlights

- Provincial government's Core Services Review implemented
- Assessment LinkBC instituted – state-of-the-art information repository assists municipalities, regional districts and field offices when accessing data and reports from BC Assessment
- Collaborated with the Integrated Cadastral Information Society (ICIS) to introduce standardized digital mapping province wide
- Workforce reduced by 20 percent, which were all voluntary departures or retirement
- Partnered with Royal Roads University to develop and implement a leadership program
- Corporate Change Management instituted to allow a better understanding by staff of the new strategic direction and the impacts of these changes
- Worked with BC Stats to conduct an online survey to support Continuous Improvement Measures; staff had response rate of 93 percent, confirming the value of this tool
- Specialized teams created to value major market properties throughout the province
- For the first time, all property owners in British Columbia have the option of electronic delivery of their Assessment Notice through a partnership with epost™ (Canada Post)
- BC Assessment launches core project team for the Information System Plan (ISP);adaptation work begun
- BC Assessment works on moving to a new business delivery model
- Office amalgamation sees three regional office sites close: Port Alberni, Prince Rupert and Quesnel

2003 Year at a Glance

BC Assessment staff continue to surpass ever-increasing expectations for customer service, clearly demonstrated by statistics showing fewer complaints – especially laudable considering the active real estate market in many parts of our province. Heightened public awareness and interest in property values in most areas of British Columbia has continued due to significant market movement and high levels of new construction.

– Olga Ilich, Board Chair, BC Assessment Annual Report, 2003

Doug Rundell – Assessment Commissioner and
CEO Olga Ilich – Board Chair

Board Members – 2003

Olga Ilich

Bill Baird

David Clark

Carol Alter Kerfoot

Chris Nicolls

Helen Sparkes

Lillian White

Property Count: 1,691,300

New construction valued: \$7,525,278,165

Value of all properties in B.C.: \$451 billion

Total staff at year end: 620

Highlights

- Continued development of the multi-year Information Systems Plan and valueBC assessment system
- Assisted Ministry of Sustainable Resource Management during summer forest fires via new computer system, Assessment LinkBC
- Enterprise-wide risk management and implementation

- Ongoing deregulation of the Assessment Act and Assessment Authority Act to reduce red tape
- Office amalgamation sees the Chilliwack regional office close and amalgamate with new Fraser Valley office
- Two new positions, the Senior Appraiser and the Property Information Collector, are developed
- BC Assessment and the Canadian Union of Public Employees, Local 1767 successfully negotiate and ratify a new two-year collective agreement
- Hired seasonal temporary employees to assist with property information collection

2004 Year at a Glance

Many First Nations in British Columbia are assuming property taxation responsibilities formerly provided by provincial and local governments. BC Assessment has contracted with 51 First Nations to provide them with assessment services.

– BC Assessment Annual Report, 2004

Doug Rundell – Assessment Commissioner and
CEO James Bruce – Board Chair

Board Members – 2004

James Bruce

Bill Baird

David Clark

Carol Alter Kerfoot

Chris Nicolls

Anna Nyarady

George Puil

Helen Sparkes

Lillian White

Property Count: 1,722,729

New construction valued: \$10,876,999,200

Value of all properties in B.C.: \$495 billion

Total staff at year end: 638

Highlights

- Contracted to provide assessment services to 51 First Nations
- Throughout 2004, BC Assessment recommended that government rewrite the Assessment Act and Regulations to clarify and simplify the Act's wording
- Pitt Meadows and Burnaby offices amalgamate to one location at a new facility in Burnaby

- Human Resources introduces an online resource for staff to access information about employee wellness and professional development

2005 Year at a Glance

I applaud BC Assessment for being only the second organization to fundamentally incorporate all eight BC Reporting Principles in its annual report.

- BC Assessment Annual Report 2006, Letter from the Auditor General of British Columbia, Wayne Strelieff, FCA

Doug Rundell – Assessment Commissioner and
CEO James Bruce – Board Chair

Board Members – 2005

James Bruce

Bill Baird

David Clark

Carol Alter Kerfoot

Chris Nicolls

Anna Nyarady

George Puil

Helen Sparkes

Lillian White

Property Count: 1,722,729

New construction valued: \$13,099,636,920

Value of all properties in B.C.: \$579 billion

Total staff at year end: 681 (includes temporary staff)

Highlights

- In March 2005, a contract with the Greater Vancouver Transportation Authority was signed for preparation of a parking site roll for TransLink
- Formalized a Customer Service Excellence process that will continue into the future to provide continuous customer service improvements
- Only 2.2 percent of all properties for the 2006 Assessment Roll were appealed
- Successful negotiation and ratification of a new collective agreement for 2006 to 2009 with the Canadian Union of Public Employees, Local 1767

- Implemented the multi-year Information Systems Plan, the valueBC assessment system, and staff training

2006 Year at a Glance

BC Assessment's online services are expanding to provide the public with 'anytime' access to our data products and services.

- BC Assessment Service Plan 2007-2009

Doug Rundell – Assessment Commissioner and
CEO Lillian White – Board Chair

Board Members – 2006

Lillian White

George Puil

Barry Clark

Fred Graham

Shawn McLaughlin

Chris Nicolls

Anna Nyarady

Brian Romer

Allen Tozer

Eldon Unger

Property Count: 1,749,347

New construction valued: \$12.43 billion

Value of all properties in B.C.: \$660 billion

Total staff at year end: 670 (includes temporary staff)

Highlights

- BC Assessment and the Canadian Union of Public Employees local 1767 signed a four year collective agreement in effect from January 1, 2006 to December 31, 2009.
- Valued 34,400 more properties in 2006 as compared to the year before;
- Due to ongoing deregulation of legislation to further streamline the appeal process to reduce internal costs on property assessment complaints and appeals; and, hiring many new permanent and temporary employees as part of our long-term staffing strategy.

- In 2006, BC Assessment also provided assistance to the Ministry of Small Business and Revenue as it began its review of British Columbia's property assessment system. This provincial government review, which continued in 2007, is considering four key elements from a customer and taxpayer perspective, including: service quality; assessment methodology; assessment policy; and, governance

2007 Year at a Glance

Doug Rundell – Assessment Commissioner and
CEO Lillian White – Board Chair

Board Members – 2007

Lillian White

George Puil

Janet Heino

Bruce Hryciuk

Shawn McLaughlin

Chris Nicolls

Anna Nyarady

Brian Romer

Allen Tozer

Eldon Unger

- Assessor changes

Area #/Incoming	Outgoing
04/Bill MacGougan	Peter Bretherton (to Executive Director Assessment)
17/19/20/Mark Wooldridge	Jim Inverarity (Retired)
25/Gerhard Brosch	Val Drebet (Retired)

Property Count: 1,783,700

New construction valued: \$18.53 Billion

Value of all properties in B.C.: \$808 billion

Total staff at year end: 686 (includes temporary staff)

Highlights

- Creation of new Division, Business and Customer Services, headed by executive director Connie Fair.
- The role of Assessment Commissioner was removed by provincial legislation and the responsibilities associated with that role were given to the Board of Directors.

- The North Shore assessment office merged with the Vancouver Sea to Sky office
- February 20, 2007, BC Assessment entered into a five-year Data Licensing Agreement with Teranet Enterprises Inc.
- Bill 32 of the Assessment Statutes Amendment Act, 2007, was introduced in the Legislature as new legislation by the provincial government. Bill 32 amends the Assessment Act with respect to the classification of land as a farm and the classification of certain stratas (STOCAPs), the valuation of port land and ski hills, and the appeal process. The Bill also amends the Assessment Authority Act and makes consequential amendments to it regarding the governance of BC Assessment.

2008 Year at a Glance

Doug Rundell –CEO (retired March 31) - Connie Fair – President and CEO (appointed May 23rd)

Lillian White – Board Chair

Board Members – 2008

Lillian White

George Puil

Janet Heino

Bruce Hryciuk

Shawn McLaughlin

Chris Nicolls

Anna Nyarady

Brian Romer

Allen Tozer

Eldon Unger

Property Count: 1,854,009 (2009 Assessment Roll)

New construction valued: \$20.3 billion

Value of all properties in B.C.: \$953 billion

Total staff at year end: 668 (includes temporary staff)

Highlights

- Connie Fair appointed President and CEO
- Three new vice-president positions were created: VP Finance-Andy Hoggarth; VP Business & Customer Services – Harry Mercer; VP Policy & Legal Services – Andy Robinson
- Production of two assessment rolls as required by the Economic Incentive and Stabilization Statutes Amendment Act(Bill 45). The Act required the 2009 assessment to reflect the value of a property as of either July 1, 2007 or July 1, 2008, whichever date provided a lower value. The change applied for one year only in response to decreasing property values in the latter half of 2008.

2009 Year at a Glance

Connie Fair – President and CEO

Anna Nyarady – Board Chair

Board Members – 2009

George Puil

Janet Heino

Bruce Hryciuk

Shawn McLaughlin

Doug Morneau

Brian Romer

Allen Tozer

Eldon Unger

Property Count: 1,883,669 (2010 Assessment Roll)

New construction valued: \$14.1 billion

Value of all properties in B.C.: \$969 billion

Total staff at year end: 664 (includes temporary staff)

Highlights

- After the enactment of Bill 45 in 2008 (for the 2009 Assessment Roll), the 2010 Roll returned to a regular assessment cycle with the value of most properties (not including regulated properties) in B.C. reflecting market value as of July 1, 2009.
- A new vision statement was developed and approved by the Board of Directors: “We are trusted to value B.C.”
- A fourth core value, pledging to be ‘innovative’ was added to BCA’s corporate value statements.
- Outgoing Board members included Lillian White (Board Chair) and Christopher Nicolls.
- Board member Anna Nyarady appointed Board Chair.

CORPORATE HISTORY

- BC Assessment installed a new telecom (phone) system across the province to enable more efficient customer service.
- The Central Vancouver Island office to a new location in Nanaimo providing more space and meeting Leadership in Energy and Environmental Design (LEED Silver) standards.
- Assessments and Sales by Address on BC Assessment's website (www.bccassessment.ca) was renamed e-valueBC, a free service where property owners can compare assessments online.

2010 Year at a Glance

Connie Fair – President and CEO

Anna Nyarady – Board Chair

Board Members – 2010

George Puil

Janet Heino

Bruce Hryciuk

Shawn McLaughlin

Doug Morneau

Brian Romer

Allen Tozer

Eldon Unger

Judy Rogers

Property Count: 1,902,875 (2011 Assessment Roll)

New construction valued: \$14.6 billion

Value of all properties in B.C.: \$1.04 trillion

Total staff at year end: 684 (includes temporary staff)

Highlights

- For the first time in British Columbia's history, the value of all real estate on the annual provincial assessment roll surpassed \$1 trillion.
- BC Assessment's Head Office moved to a new location in Victoria at the Uptown development. The new office meets the LEED Gold (Leadership in Energy and Environmental Design) standards.
- BC Assessment has set a strategic business transformation priority to "reinvent for capacity" that will look to lever technology, review business processes and proactively seek innovative solutions to address capacity challenges.
- BC Assessment continues to expand its piloting of reassessment of properties without the need for on-site inspections using new technology and aerial imagery. This saves time, expense and resources and provides more equitable and uniform data, resulting in more accurate valuations

2011 Year at a Glance

Connie Fair – President and CEO

Judy Rogers – Board Chair

Board Members – 2011

Richard Taylor

Janet Heino

Ernest M. Jack

Shawn McLaughlin

Josh Smienk

John Starke

Allen Tozer

Ben Venderhosrt

- Assessor changes

Area #/Incoming	Outgoing
Kootenays/Brad Lane	Jim Norton

Property Count: 1,917,394

New construction valued: \$14.69 billion

Value of all properties in B.C.: \$1.11 trillion

Total staff at year end: 700 (includes temporary staff)

Highlights

- BC Assessment expanded the use of social media by using Facebook, LinkedIn, Twitter and YouTube
- The Quick Response (QR) Code was added to the Assessment Notice to allow customers with smartphones to scan for information quickly and efficiently.
- The number of property assessment appeals for the 2012 Assessment Roll decreased by 25 per cent over last year's appeal rates.

CORPORATE HISTORY

- 84 per cent of appeals were submitted using either BC Assessment's convenient online appeal form or via email, an increase from 77 per cent the year before.
- The number of property owners who visited the BC Assessment website increased 15 per cent from the previous year.
- The number of searches using BC Assessment's free online service, e-valueBC, to compare property assessments increased by 28 percent from a year earlier.
- The Enterprise Resource Planning (ERP) system was introduced to improve efficiencies in the finance, human resources and payroll systems.

2012 Year at a Glance

Connie Fair – President and CEO Judy

Rogers – Board Chair

Board Members – 2012

Richard Taylor

Sheila Eddin

Phillip Foucher

Shelley Gilberg

Ernest M. Jack

Ronald S. Miles

Charlotte A. Salomon

Josh Smienk

Johann Starke

Ben Venderhorst

- Assessor changes

Area #/Incoming	Outgoing
Thompson-Cariboo/Gerhard Brosch	Bruce Tasaka
Northern BC/Scott Sitter	Gerhard Brosch
Okanagan/Duane Bates	Mark Wooldridge
South Fraser	Mark Katz

Property Count: 1,935,426

New construction valued: \$16.64 billion

Value of all properties in B.C.: \$1.12 trillion

Total staff at year end: 629

Highlights

- The number of property assessment appeals for the 2012 Assessment Roll decreased by 25 per cent over previous year's appeal rates.
- New two-year Collective Agreement completed between BC Assessment and CUPE Local

- 1767 while fulfilling provincial government's Cooperative Gains mandate.
- BC Assessment named one of British Columbia's Top Employers for 2012.
- President and CEO, Connie Fair, recognized by Women's Executive Network as one of Canada's Top 100 Female Executives
- The International Association of Assessing Officers (IAAO) awarded BC Assessment for having the world's best public information program for a property assessment jurisdiction.
- Customer Satisfaction Surveys completed with Residential and Non-Residential customer groups, scoring 83% and 87% satisfaction rates respectively.
- e-valueBC online service (to compare assessments) is improved to provide better search features and photos for some properties such as Photo Update Initiative program expanded to Maple Ridge, Abbotsford, Burnaby, New Westminster, Coquitlam and Langley.
- A corporate reorganization resulting in a new emphasis on business innovation, people and planning.
- A new Customer Connections project was implemented that created a single toll-free phone number (1-866-valueBC) and online inquiry form for enhanced customer service and more efficiency in managing incoming customer inquiries
- Richmond-Delta and Surrey-White Rock offices consolidated into one South Fraser office for more efficient, cost-effective customer service.
- Assessment LinkBC (ALBC) data service for key local government clients received significant improvements to the usability of the application including an enhanced interface and search features.
- Implementation of new farm regulations as legislated by the provincial government, resulting in major updates to BC assessment's farm-related procedures, forms and documentation

2013 Year at a Glance

Connie Fair – President and

CEO Judy Rogers – Board

Chair

Board Members – 2013

Richard Taylor

Sheila Eddin

Phillip Foucher

Shelley Gilberg

Ernest M. Jack

Ronald S. Miles

Charlotte A. Salomon

Josh Smienk

Johann Starke

Ben Vendershorst

Highlights

- Recognized by the International Association of Assessing Officers for having the world's best public information program for a property assessment jurisdiction for the second consecutive year.
- Implemented Flex Hours and Telework programs to allow employees to tailor work schedules to deliver our services to customers and better meet individual and family needs. Telework enables employees to work from home for part of their work schedule.
- Developed an overall customer strategy, including service standards and performance measures for all key customer groups.
- Implemented a new customer telephone service to better connect property owners with BC Assessment service staff.
- Furthered the efficiency and customer service benefits of specialization through creation of a province wide Major Industrial Property team.

- Made significant progress on the work to replace our core software system (valueBC) which is reaching the end of its useful life. The major work completed is the release of the Request for Proposals in late 2013. Our new system will improve customer service by providing self-serve options to make information more accessible, improve relationships with our partners through direct system to system connectivity, and deliver more efficient and updated tools to staff to help us to work more effectively.
- Continued to provide value for municipalities and increase efficiency of BC Assessment with Desktop Review, a process to reassess properties without the need for on-site inspections by using imagery technology. Over 135,000 properties were reviewed in 2013, representing a 216% increase over 2012.
- Established and implemented a multi-year Current Inventory Program to ensure that property inventory is verified accurate within the last five years. Approximately 321,000 properties have been verified to date.
- Continued a multi-year project (2012-2016) to revise significant financial policies to strengthen and standardize processes that will help BC Assessment ensure a stable financial outlook. Completed the Tax Levy, Tangible Capital Asset Management, and Surplus and Reserves Policies during 2013.
- Relocated the Okanagan Regional office into a new energy efficient building resulting in significant savings and a more collaborative workspace.

2014 Year at a Glance

Connie Fair – President and

CEO Judy Rogers – Board

Chair

Board Members – 2014

Richard Taylor

Sheila Eddin

Phillip Foucher

Shelley Gilberg

Ernest M. Jack

David MacKeigan

Ronald S. Miles

Deborah Nelson

Charlotte A. Salomon

Josh Smienk

Ben Vendershorst

Property Count: 1,954,445

New construction valued: \$17.54 billion

Value of all properties in B.C.: \$1.14 trillion

Total staff at year end: 680

Highlights

- Celebrated 40th anniversary of BC Assessment through both public & employee engagement on our “forty years of value to BC”.
- e-valueBC service completely transformed and re-launched to improve user experience, utility and access to property information
- Signed an agreement with Esri Canada, a provider of enterprise geographic information system (GIS) technology, to pilot the company’s prototype of Assessment Analyst 3D, the world’s first geospatial 3D assessment analysis

solution. This technology allows appraisers to conduct detailed valuations of condominiums, commercial buildings and individual units using 3D geoprocessing and analytics from their desktop.

- Achieved an historic lowest rate of property assessment appeals at only 0.91% of 2014 Assessment Roll properties appealed.
- Completed Phase 1 of Organization Design to become a more customer-centric organization. New Division of Customer created and appointment of Vice President of Customer to focus on implementing customer strategy based on diverse customer needs including the provision of property information to customers.
- Expanded & enhanced customer relationships with local governments as a sponsor and presenter at a variety of local government conferences and events throughout the year/
- BC Assessment named one of British Columbia's Top Employers for 2014.
- Developed new value statements aligned to our desired culture through extensive employee involvement
- New five-year Collective Agreement completed between BC Assessment and CUPE Local 1767 while fulfilling all provincial government public sector compensation cost requirements.
- Launched the Assessment Administration Learning Program, as well as a new set of licensed professional and leadership eLearning opportunities for use by all BC Assessment employees
- Undertook a project to verify Agricultural Land Reserve (ALR) status and property tax exemption coding on a province-wide basis for all properties over two acres, resulting in 62,000 ALR properties being reviewed 62,000 and updated.
- Continued to provide value for municipalities and increase efficiency of BC Assessment with Desktop Review, a process to reassess properties without the need for on-site inspections by using imagery technology.
- Continued a multi-year project (2012-2016) to revise significant financial policies to strengthen and standardize processes that will help BC Assessment ensure a stable financial outlook.
- Relocated the Nelson (Kootenays) area office into a more efficient space for a more collaborative work environment and improved local customer service.

2015 Year at a Glance

Connie Fair – President and
CEO Judy Rogers – Board
Chair

Board Members – 2015

Richard Taylor

Sheila Eddin

Phillip Foucher

Shelley Gilberg

Ernest M. Jack

David MacKeigan

Deborah Nelson

Josh Smienk

Ben Vanderhorst

Ronald S. Miles

Charlotte A. Salomon

Property Count: 1,974,120

New construction valued: \$18.69 billion

Value of all properties in B.C.: \$1.2 trillion

Total staff at year end: 656

Highlights

- Focused on strategic priority actions from BC Government Mandate Letter
- Reorganization of Assessment Operations unit into two separate, collaborating divisions
 - Assessment Division: focused on processing data and creating assessments
 - Customer Division: focused on front-end and delivering assessment services to customers
- Active real estate market, both in sales of existing properties and new construction, led to double-digit percentage value increases in some areas
- Early Notification Letters sent to 41,000 customers (39% more than in 2014)

- Major re-branding for BCA, including new templates, colours and logo
- Re-designed, re-branded and improved assessment notices sent to property owners
- Multi-year Property Data Accuracy Program (PDAP) validated 601,000 properties

2016 Year at a Glance

David Highfield – Interim President and CEO

Judy Rogers – Board Chair

Board Members – 2016

Richard Taylor

Sheila Eddin

Shelley Gilberg

Ernest M. Jack

David MacKeigan

Deborah Nelson

Josh Smienk

Ben Vanderhorst

Wai Young

Malcolm Hunter

Property Count: 1,996,112

New construction valued: \$20.36 billion

Value of all properties in B.C.: \$1.34 trillion

Total staff at year end: 685

Highlights

- 90,608 Early Notification Letters sent in response to unprecedented market activity
- NextGen valueBC program achieved a significant milestone, with the signing of an agreement with Tyler Technologies for the CAMA system implementation

- BC Assessment implemented a Data Access Policy across all customer segments to ensure a fair and consistent approach to Data Services pricing
- BC Assessment worked to increase property owner education around assessments, providing letters to new property owners, introducing BC Assessment and its role, providing market trend reports, and a video regarding the relationships between property assessment and property taxes
- e-valueBC was rebuilt to improve performance, search and security functions and to modernize the platform
- Honoured as one of BC's 2016 Top Employers
- Continued to focus on priority actions provided in the annual Mandate Letter

2017 Year at a Glance

David Highfield – Interim President and CEO

Jason Grant – President and CEO

Judy Rogers – Board Chair

Board Members – 2017

Richard Taylor

Sheila Eddin

Shelley Gilberg

Ernest M. Jack

David MacKeigan

Deborah Nelson

Josh Smienk

Ben Vanderhorst

Wai Young

Malcolm Hunter

Property Count: 2,017,364

New construction valued: \$25.2 billion

Value of all properties in B.C.: \$1.68 trillion

Total staff at year end: 682

Highlights

CORPORATE HISTORY

- 74,724 Early Notification Letters sent in response to robust market activity
- Property Data Accuracy Program completed, with data maintenance framework now implemented and managed by the Property Assessment department
- Enhancements completed on e-valueBC, to allow the system to meet performance expectations during peak demand periods
- Training was provided to all staff in December, to grow understanding of privacy, access to information and their information protection responsibilities
- Jason Grant appointed President and Chief Executive Officer in October
- Duane Bates appointed Vice President Assessment in December
- Robust commercial market movement, with typical increases between 20-35%
- BC Assessment continued to increase public education regarding the relationship between property assessment and property taxes, with a new section of the website added, and promoted on annual assessment notices
- Honoured as one of BC's 2017 Top Employers
- Continued to focus on priority actions provided in the annual Mandate Letter

2018 Year at a Glance

Jason Grant – President and CEO

Sylvia Bishop – Board Chair

Board Members – 2018

Sylvia Bishop

Richard Taylor

Jill Davidson

Susan Gimse

Michelle Good

Nicole Halbauer

David Highfield

Donald Henry Krusel

Richard Rainey

Amarjeet Rattan

Kevin Stewart

Property Count: 2,044,482

New construction valued: \$31.6 billion

Value of all properties in B.C.: \$1.86 trillion

Total staff at year end: 686

Highlights

- A newly enhanced online property assessment search function was launched on bcassessment.ca, providing property owners the ability to register for a personalized BC Assessment Account for access to additional property assessment search capabilities.
- Less than one per cent of residential classified properties on the 2018 Assessment Roll were appealed.
- As part of a finance and facilities efficiency, BC Assessment's Burnaby office was consolidated with the Vancouver office location.
- Paul Loussarian appointed Vice President of Information & Technology Services and Chief Information Officer.
- BC Assessment welcomed new Board Chair Sylvia Bishop
- Awarded as one of BC's 2018 Top Employers

CORPORATE HISTORY

- Awarded as one of Canada's Most Admired Corporate Cultures for 2018
- Continued to focus on priority actions provided in the annual Mandate Letter

2019 Year at a Glance

Jason Grant – President and CEO

Sylvia Bishop – Board Chair

Board Members – 2019

Sylvia Bishop

Richard Taylor

Jill Davidson

Susan Gimse

Nicole Halbauer

David Highfield

Donald Henry Krusel

Karen Hoffmann

Richard Rainey

Amarjeet Rattan

Kevin Stewart

Ruth Wittenberg

Property Count: 2,067,479

New construction valued: \$31.4 billion

Value of all properties in B.C.: \$1.99 trillion

Total staff at year end: 690

Highlights

- BCassessment.ca online property assessment search function becomes fully compatible across all devices (mobile-friendly)
- BCassessment.ca online property assessment search registered account features expanded to include property's 10-year value history, store/access favourites, create comparisons, monitor neighbourhood sales, and use of interactive maps.
- Less than two per cent of all properties on the 2019 Assessment Roll were appealed with only about one per cent of residential home assessments appealed.
- Awarded as one of BC's 2019 Top Employers

CORPORATE HISTORY

- Enhanced transparency and accessibility with the launch of formal pre-roll consultations as an opportunity for property owners or their agents to exchange information and dialogue with BC Assessment prior to the release of the 2020 Assessment Roll.
- Re-launched a reformatted and in-house street front property photo initiative of residential properties within various communities around the province

2020 Year at a Glance

Jason Grant – President and CEO

Sylvia Bishop – Board Chair

Board Members – 2020

Sylvia Bishop

Richard Taylor

Jill Davidson

Susan Gimse

Nicole Halbauer

David Highfield

Donald Krusel

Karen Hoffmann

Richard Rainey

Amarjeet Rattan

Kevin Stewart

Ruth Wittenberg

Property Count: 2,091,135

New construction valued: \$27.1 billion

Value of all properties in B.C.: \$1.94 trillion

Total staff at year end: 680

Highlights

- 2020 saw varied impacts across regions and property types in the B.C. real estate market, with enhanced uncertainty due to the COVID-19 pandemic. BC Assessment engaged its Market Activity Response Initiative team earlier than usual in the business cycle, to monitor and communicate market movement impacts for the 2021 Assessment Roll.
- The April 2020 closure of BC Assessment offices and front counters for the health and safety of its customers and its employees in response to COVID-19 required an adjustment to new work environments and methods of operating. BC Assessment successfully maintained continuity in delivering services, and found novel ways to work with partners and maintain relationships in a more distributed and digitally-enabled work environment.

- Work on the nextGen valueBC program to replace BC Assessment's aging computer assisted mass appraisal (CAMA) system continued in 2020. The delay in implementation date to 2022 required re-planning of the interdependent portfolios, and deferred some BC Assessment activities to improve foundational technology components.
- BC Assessment liaised with government, industry, partners and property owners throughout 2020 to align priorities and to support their interests. Highlights include working closely with our Ministry and DataBC to make all routinely accessible assessment and property inventory data available to government ministry staff in the Open Data catalogue; offering to assist the provincial government with enhanced real estate market monitoring or research relating to potential COVID-19 impacts on the real estate industry; providing data to the Cullen Commission; and becoming an Associate Partner and part of the working group with the Counter Illicit Finance Alliance of British Columbia (CIFA-BC).
- BC Assessment and the First Nations Tax Commission (FNTC) entered into a historic MOU to commit to work together to support Indigenous property assessment and taxation.
- BC Assessment's was approved to receive a 3.2% increase in levy rate for 2020. In light of changes in the nextGen valueBC schedule and responding to COVID-19, the 2020 budget was managed to adapt to the new reality while limiting overall adjustments.
- Enhanced transparency and accessibility with the launch of formal pre-roll consultations as an opportunity for property owners or their agents to exchange information and dialogue with BC Assessment prior to the release of the 2020 Assessment Roll.
- Awarded as one of BC's 2020's Top Employers

2021 Year at a Glance

Jason Grant – President and CEO

Sylvia Bishop – Board Chair

Board Members – 2021

Sylvia Bishop

Richard Taylor

Jill Davidson

Susan Gimse

Nicole Halbauer

David Highfield

Donald Krusel

Karen Hoffmann

Richard Rainey

Amarjeet Rattan

Kevin Stewart

Ruth Wittenberg

Property Count: 2,114,885

New construction valued: \$22.1 billion

Value of all properties in B.C.: \$2.01 trillion

Total staff at year end: 659

Highlights

- BC Assessment first introduces a new Strategic Plan to help moves us towards our 50th Anniversary in 2024. The strategy includes an additional new goal of Robust and Resilient Operations.
- BC Assessment forms a Diversity & Inclusion Working Group to help create our first ever Diversity and Inclusion Strategy.
- Awarded as one of BC's 2021 Top Employers.
- Only one per cent of all 2021 property assessments appealed.
- Courtenay office closed and merged with BCA's Nanaimo Office.

- Denise Rossander named BC Assessment's Vice President, Information Technology Services and Chief Information Officer and Susan Wood named Vice President of People.

2022 Year at a Glance

Jason Grant – President and CEO

Ruth Wittenberg – Board

Chair

Board Members – 2022

Sylvia Bishop

Ruth Wittenberg

Jill Davidson

Susan Gimse

Nicole Halbauer

David Highfield

Donald Krusel

Karen Hoffmann

Richard Rainey

Amarjeet Rattan

Kevin Stewart

Jim Gustafson

Property Count: 2,142,457

New construction valued: \$33.9 billion

Value of all properties in B.C.: \$2.44 trillion

Total staff at year end: 719

Highlights

- The nextGen IasWorld system was fully implemented replacing valueBC as the Computer Assisted Mass Appraisal (CAMA) system for how all annual property assessments are performed. BC Assessment's new system allows

enhanced digital capabilities for customer interaction, property data access and information exchange.

- Hon. Katrine Conroy appointed the new Minister of Finance with responsibility for BC Assessment
- BC Assessment's Abbotsford and Surrey offices were merged and relocated into a new office location in Langley.
- BC Assessment launched its official Diversity and Inclusion (D&I) Strategy reinforcing that diversity and inclusion benefits all employees and is essential to our success as an organization. To help implement the strategy, the D&I Council was formed featuring staff from across BCA and the position of Manager, Diversity & Inclusion was created.
- Jason Sowinski was named BCA's new Vice President of Customer and Char Paul was named as BCA's new Vice President of Finance.
- The Assessment and Customer divisions of BC Assessment were re-organized with new teams and leaders formed.
- In response to major weather events in 2021, and ongoing Climate Change impacts, BC Assessment formed an Extreme Weather Response Team to better assist property owners whose properties are impacted by flooding, wildfires and other extreme weather.
- A new three-year Collective Agreement was successfully negotiated with CUPE 1767.
- For the ninth time, BC Assessment was named among BC's Top Employers.

2023 Year at a Glance

Jason Grant – President and CEO

Ruth Wittenberg – Board

Chair

Board Members – 2023

Ruth Wittenberg

Victoria Chan

Jill Davidson

David Highfield

Karen Hoffmann

Susan Gimse

Richard Rainey

John C. Crawford

Nicole Halbauer

Robert Lapham

Property Count: 2,160,828

New construction valued: \$33.5 billion

Value of all properties in B.C.: \$2.72 trillion

Total staff at year end: 769

Highlights

- BCA's new assessment operating CAMA system rebranded as AssessBC for how all annual property assessments are performed. The 2023 Assessment Roll was the first to be completed in our new system.
- BCA's new Corporate Values were introduced:
 - We own our experience
 - We are here for each other
 - We are one team

- We are dedicated learners
- BC Assessment's new 2024-2026 Strategic Plan launched with a focus on our people, our products and our relationships.
- Completion of Year 1 of BCA's Diversity and Inclusion Strategy in which BCA is committed to providing an inclusive workplace that reflects the diverse communities we serve.
- New Assessment and Customer Operating Model fully implemented supporting BCA's strategic direction, including the Mass Appraisal Process, resulting in nine new teams.
- In response to unprecedented wildfires across BC, a coordinated effort was launched to connect with customers who were impacted by 2023 wildfires with information on the potential impacts to their 2024 assessments.
- The Halalt Nation chose BCA to provide assessment services for their community, making them BCA's milestone 100th First Nation Service Agreement.
- For the tenth time, BC Assessment was named among BC's Top Employer

2024 Year at a Glance

Jason Grant – President and CEO

Ruth Wittenberg – Board

Chair

Board Members – 2024

Ruth Wittenberg

Nicole Halbauer

Susan Gimse

Karen Hoffmann

Richard Rainey

John Crawford

Victoria Chan

Robert Lapham

Gina Pala

Jeremy Trigg

Property Count: 2,184,692

New construction valued: \$39.6 billion

Value of all properties in B.C.: \$2.79 trillion

Total staff at year end: 771

Highlights:

- Celebrated BC Assessment's 50th anniversary.
- Developed an appraisal accreditation working group to increase appraisal accreditations at BC Assessment, focusing on career development and skills enhancement in support of our core assessment mandate.
- Hosted the 2024 Canadian Property Assessment Network Conference (CPAN) conference in Victoria, B.C. which included twenty-six representatives from twelve assessment organizations.
- Created the BC Assessment Accessibility Plan using the Accessible British Columbia Act framework, implementing a roadmap toward providing an inclusive and welcoming environment where all employees and clients can equally access our facilities, products and services.

CORPORATE HISTORY

- Amalgamated BC Assessment's Victoria Douglas Street and Victoria Uptown offices, bringing staff together for enhanced collaboration opportunities across different teams at the combined Victoria Office location in the LEED Certified Building on Uptown Boulevard.
- Added 102nd Assessment Service Agreement to support independent property taxation for Indigenous Nations and Modern Treaty Nations.
- Named one of BC's Top Employers for the 11th time, highlighting our commitment to career development opportunities, and our diverse range of work, benefits, and wellness.

2025 Year at a Glance

Jason Grant – President and CEO

Gina Pala – Board Chair

(Chair as of Sept. 2025)

Board Members – 2025

Ruth Wittenberg (outgoing Chair as of Sept. 2025)

Victoria Chan

John D. Crawford

Susan Gimse

Nicole Halbauer

Karen Hoffmann

Robert Lapham

Gina Pala

Richard Rainey

Jeremy Triqq

Adam Whitcombe

Allan Wong

Dan Bennett

Claire Moqlove

Property Count: 2,207,009

New construction valued: \$38.3 billion

Value of all properties in B.C.: \$2.83 trillion

Total staff at year end: 783

Highlights:

- Successfully implemented the Digital Services Migration (DSM) initiative, which enhanced everyday work by providing access to more advanced productivity software, improved technology infrastructure and enhanced information security management.
- Introduced online digital versions of the 2025 Assessment Notice as a PDF for all properties on the BC Assessment website.

CORPORATE HISTORY

- Hosted a delegation from the United Kingdom (UK) Valuation Office Agency to support a research project comparing the UK property tax system with selected Canadian Provinces.
- Hosted the Canadian Directors of Assessment (CDA) in Vancouver in July 2025. BC Assessment assumed a new CDA-appointed role as Chair of the Canadian Property Assessment Network Conference (CPAN), subsequently launching an Appraisal Modelling Community of Practice and an Online Forum Working Group.
- Conducted 2025 Indigenous Nations Relationship Study, with results showing notable increases in participation rates and improved service delivery scores.
- Completed all key actions in BC Assessment's 2024-2025 Diversity Demographics Action Plan, developing more inclusive practices around indigenous representation and enhancing accessibility for all.
- Launched a new Accessibility Hub with resources aimed at deepening engagement around accessibility, making it easier for employees to understand, apply, and demonstrate inclusive practices.
- Named one of BC's Top Employers for the 12th time, reflecting continued BCA support of career development opportunities, continuous learning and employee benefit

